



VOU News for You

VOUCA Management Newsletter/October 1, 2018

New VOU Website Coming

On or after October 1, 2018, the Villages of Urbana and our management company, Community Association Services (CAS), are pleased to announce that the web site service provided to homeowners will be upgraded in the next few weeks. CAS has partnered with NABR Network to provide a site with increased features and flexibility. These new features include:

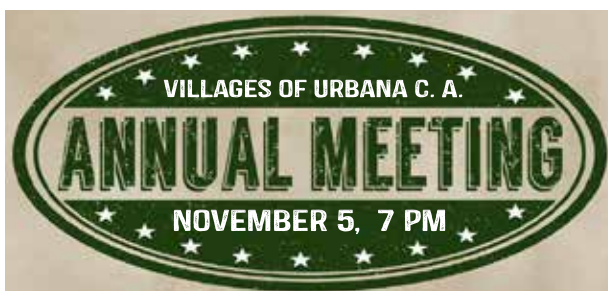
- The site is hosted by CAS through an app that can be loaded into a cell phone or tablet
- A community “feed” of events and updates will be available by text and email
- Members may manage their own accounts and add more family members than were permitted under the old system
- Members may check on their financial history and pay assessments on line
- Groups and committees can publicize events through the site to people with similar interests
- Facility calendars will be available on line

As part of the transition, the first homeowner listed in CAS’s accounting system will receive a “welcome email” inviting him or her to visit the site, update the account password, and add other household members to the account. Members can select groups that interest them and “newsfeeds” that they want to receive. If you are receiving this email and you are a renter or are not the primary homeowner, you may join the new website using one of the following methods:

- Text “mycascommunity” to 59248 and receive text back with a mobile app download link
- Search for the mobile app “My CAS Community” in Google Play store
- Go to vou.nabrnetwork.com

If you do not receive a welcome email on or after October 1, use the new registration button and follow the instructions. If you are a new resident to the community, it may take a few days for the management company to confirm your residency. An email notification with log in credentials will be sent to you once you are authorized. If you have any issues or need log in support, please contact support@nabrnetwork.com.

Get the app! Text “mycascommunity” to 59248.



MONTH AT A GLANCE

October 2

6:00 PM - Pinata Craft Day

October 3

1:30 PM - Design Review Committee Meeting

October 8

Management Office Closed in observance of Columbus Day

October 10

7:00 PM - Covenants Committee Meeting

October 13

1:00 PM - VOU Fall Festival

October 17

1:30 PM - Design Review Committee Meeting

October 22

7:00 PM - Finance Committee Meeting

October 23

6:00 PM - Meet the Candidates Event

6:30 PM - Board of Directors Meeting

QUESTIONS? CONCERNS? CONTACT US

On-site Office: 9023 Harris St.

Frederick, MD 21704

Phone: 301-831-4810

Email: services@villagesofurbana.net

Office Hours: 10 AM- 4 PM

General Manager: Aimee Winegar

Assistant Managers: Stephanie

Turner and Lydia Gettys

COMMUNITY SCOOP



Residents of Villages of Urbana Community Association

Welcome!

Your association management company, Community Association Services, Inc., has created **My CAS Community** a mobile app and website for your community.

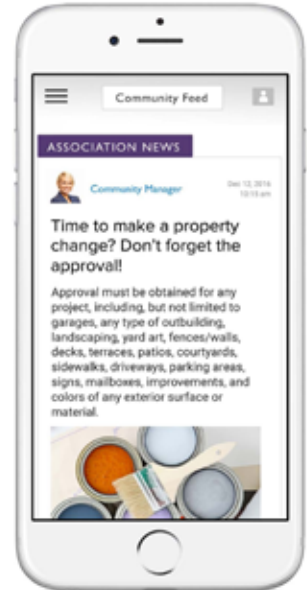
Get important HOA information and connect with your association:

- Receive notifications, messages and reminders from your HOA and HOA management company
- Find HOA documents, forms and events information
- Find contact information for the HOA management company
- Make a payment or check your account status

Multiple ways to join:

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Management Office Closed October 8

The Management Office will be closed on October 8 in observance of Columbus Day.

Please Drive Safely

Please remember that the speed limit on Carriage Hill Drive is 25 MPH.

Motorized vehicles are prohibited from sidewalks and paths at all times. Please remember that alleys and streets are intended primarily for vehicular traffic. Please remind your children to move out of the way of traffic when vehicles approach.

Ready for Fall?

Autumn leaves will be falling soon. The VOU performs periodic leaf removal from townhouse areas. Homeowners are responsible for leaf removal in single family areas. Please remember to bag your leaves in approved brown paper bags (available from hardware and grocery stores) for removal as yard waste. Leaves should never be raked down the storm drains, as they can cause the drains to clog.



GET THE APP! TEXT **"mycascommunity"** to 59248

This website and app is operated and supported by Nabr Network and the Nabr Network software platform. For more information or technical support, contact Nabr Network at support@nabrnetwork.com.



WHOM DO YOU CALL?

Frederick County Sheriff's Office
Non-Emergency Number: 301-600-2071
Washington Gas: 800-752-7520
Allegheny Power: 800-255-3443
Frederick County Water and Sewer:
301-600-2187 M-F; 301-600-2194 after
hours and holidays
VOU After Hours Emergency:
888-788-2678

